

After Sales Support

Introducing YR's cloud-based support to assist with the maintenance & servicing of your construction asset, and protect against theft – all from your computer, tablet or mobile phone.

Regular Servicing:

- · Reduces downtime
- · Minimises emergency repair costs
- Increases equipment utilisation
- · Prolong asset life expectancy

After Sales Department:

- Provides additional assistance with service kits and service bookings
- Technical support and advice on service milestones
- Provides set-up and / or onboarding with YR Connect





Cloud-based asset monitoring & management



Multi-device access PC + Mobile App



Asset location finder



Mobile servicing



Anti-theft



Automated service reminders

Servicing

Extend the life of your equipment

- Rapid response to service milestones, queries and service bookings
- Real-time service alerts (model dependent)
- Meet warranty conditions with scheduled service reminders
- Service and maintenance with our qualified personnel with genuine spare parts

Security

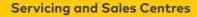
Protect against theft

- options include:
- 24/7 cloud-based tracking and monitoring of your machines (model dependent)
- Rapid response to assist Track & Trace for assets
- Remotely immobilise lost or stolen vehicles for quicker recovery
- Simple geofencing automatic alert messages when your machines cross a virtual boundary you define

Ensuring customer satisfaction and customer care.

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